



EXAMPLES OF WATER LOSS

- **DRIPPING FAUCET @ ¼ G.P.M. = 10,800 G.A.M.**
- **LEAKING TOILET @ ½ G.P.M. = 21,600 G.A.M.**
- **RUNNING TOILET @ 5 G.P.M. = 216,000 G.A.M.**
- **DRIPPING IRRIGATION @ 1 G.P.M. = 43,200 G.A.M.**
- **WATERING LAWN/GARDEN FOR 2 HOURS @ 5 G.P.M. = 18,000 G.A.M.**
- **WATERING LAWN/GARDEN FOR 2 HOURS @ 10 G.P.M. = 36,000 G.A.M.**
- **RUNNING WATER HOSE left on OVERNIGHT @ 10 G.P.M. = 5,400 G.A.M.**
- **BROKEN SERVICE LINE – running for 9 hours @ 15 G.P.M. = 8,100 G.A.M.**
- **BROKEN SERVICE LINE – running for 24 hours @ 15 G.P.M. = 21,600 G.A.M.**
- **BROKEN SERVICE LINE – running for 1 week @ 15 G.P.M. = 151,200 G.A.M.**
- **BROKEN SERVICE LINE – running for 1 month @ 15 G.P.M. = 648,000 G.A.M.**
- **STUCK ICE MAKER @ 2 G.P.M. = 86,400 G.A.M.**
- **STUCK CHECK VALVE IN WASHING MACHINE FOR 30 MINUTES = 240 GALLONS**



EXAMPLES OF TYPICAL WATER USEAGE

- **1 BATH = 42 GALLONS**
- **30 BATHS = 1,260 GALLONS**
- **1 SHOWER = 17 GALLONS**
- **30 SHOWERS = 510 GALLONS**
- **WASHING 1 LOAD OF CLOTHES = 45 GALLONS**
- **WASHING 20 LOADS OF CLOTHES = 900 GALLONS**
- **FLUSHING TOILET = 3 GALLONS**
- **15 FLUSHES PER DAY = 900 G.A.M.**

(G.P.M. = GALLONS PER MINUTE)

(G.A.M. = GALLONS A MONTH)

The City of St. Marys Adjustment Ordinance is on back on this page.



ST. MARYS GEORGIA

WATER DEPARTMENT
418 OSBORNE STREET, ST MARYS, GA 31558
912-510-4000 (1) phone 912-882-5506 fax
AFTER-HOURS EMERGENCY NUMBER 912-729-1442

If you had a water leak or others repairs done at your service location, you may submit documentation of such to the Water Department Supervisor for a possible sewer credit. Please allow 10 (TEN) business days for your request to be processed. No credit will be given for toilet leak (s) or for the filling a swimming pool. Should you have any questions or concerns regarding this matter, please call 510-4000 (1).

Sec. 98-10. Complaints, adjustments

If the consumer believes his/her bill to be in error, he/she shall present his/her claim, in person, at the city hall water department, before the bill becomes delinquent. Such claim, if made after the bill becomes delinquent, shall not be effective in preventing discontinuance of service as provided in this ordinance. The consumer must pay such bill under protest although said payment shall not prejudice his claim.

- (1) The city will make a special water meter reading at the request of the consumer for a fee of \$25.00 provided, however, that if such a special reading discloses that the meter was over-read, no charge will be made.
- (2) Water meters will be tested at the request of the consumer upon payment to the city of the actual costs of making the test, provided, however, that if the meter is found to over-register beyond three percent of the correct volume, no charge will be made.
- (3) The city is not responsible for personal injuries or property damage resulting from or relating water and sewer service. Adjustments to service bills due to broken water lines and similar problems may be made by the city manager in his discretion upon written request by the customer and after appropriate investigation. All such requests must be received by the city no later than 15 days from the date of the bill.
- (4) If the seal of a meter is broken by someone other than the city's representatives or if the meter fails to register correctly or is stopped for any cause, the consumer shall pay an amount estimated from proper data. Such data shall consist of a calculated average of the last six months bills paid.
- (5) The city will not give sewer adjustments for filling any type of pool, nor will they allow fire hydrants to be used for filling any type of pool--this is the sole responsibility of the consumer.