

Dripping Faucets, Running Toilets, High Bills Oh MY!

They are more than just an aggravation. They will cause your bill to skyrocket. The good news is that finding and fixing household leaks can be easy and inexpensive. Here's what you can do:

Check for leaks

1. Turn off all the water- inside and out
2. Locate your water meter
3. **Don't turn off the meter. (that's a \$100 tampering fee)**
4. Read the meter and jot down the figures.
5. Wait 12-24 hours and read it again.
6. If the figures have changed, there's a leak somewhere. Now you can look for the source.

Find the leak

1. Put a dye tablet or food coloring in the toilet tanks. If your water is already a different color because of a tab previously placed in the tank, you will want to change the color in order to test for leaks. Wait at least an hour. If the colored water appears in the bowl, or the color in the tank is lighter, you have a leak. Replacing the parts inside the tank will most likely fix the problem.
2. A dripping faucet is usually caused by a worn washer.
3. Verify that your water softener is working properly and not recycling too often.
4. Using sprinklers to water your lawn may drastically increase your usage.

** When you find the leak, the water may need to be turned off for repairs. If you have a private shut-off valve, you can turn the water off. If you do not have a private shut-off valve, **DO NOT TURN OFF THE METER. THIS WILL ADD A \$100 TAMPERING FEE TO YOUR BILL.** If you do not have one, you can call 912-510-4000 Option 1, Mon - Fri 8am-5pm. After hours, on holidays and weekends you can call 912-729-1442. A tech will be dispatched to turn the meter off at no cost to you. When repairs are complete, call us and a tech will come to your residence to turn the meter back on. **Someone must be present whenever water is turned on at a residence.**